

Complaints Type	Withdrawn	Upheld	Partially Upheld	Opened	Not Upheld	Average Complaint Days
ALLOCATIONS	1					0
CUSTOMER SERVICES		1			2	2
ESTATE SERVICES	3	7	4		4	35
HANDLING OF ASB	2	2	2		2	14
MAINTENANCE	27	150	119	2	110	18
RENTS / SERVICE CHARGES		1	3		2	16
HOME OWNERS		4	2	1	8	45
STAGE ZERO		1	2		2	2
SUPPORT SERVICES	3		2		4	5
TENANCY MANAGEMENT	3	3	2		5	38
UNKNOWN		1				0
Total : 487	39	170	136	3	139	16