

Other services

As part of Derwent Living's Domestic Violence Service we also provide

- Refuge housing in self contained flats
- Floating support
- Children's services



DOMESTIC VIOLENCE REFUGE

If you are in need of support, please contact us through our head office on:

01332 346 477

or visit www.derwentliving.com



USEFUL NUMBERS:

24 hour free phone Domestic Violence helpline: **0808 800 0340**

Free phone text phone (9am to 5pm): **0808 800 0341**

Emergency Services: **999**

Child line: **0800 1111**

FRANK (National Drugs Helpline): **0800 776 600**

Housing – Shelter Line: **0808 800 444**

Lawyers Against Domestic Abuse: **0115 851 1090**

Broken Rainbow (same sex abuse line): **020 8539 9507**

CLS Direct (legal advice): **0845 345 4 345**

NHS Direct (health advice & information): **0845 46 47**

Nottingham Rape Crisis: **0115 941 0440**

NSPCC (child protection helpline): **0808 800 5000**

Samaritans: **08457 90 90 90**

Social Services (Out of Hours) County: **0115 844 7333**

Victim Support: **0115 844 5094**



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DOMESTIC VIOLENCE SERVICES:

The Butterfly Project

Women working with women in Derby



The Butterfly Project

Women working with women in Derby. Providing safety and support for women affected by domestic violence with mental health issues, drugs and / or alcohol misuse.

Services

The service will offer four places for single women and women with children.

The accommodation is communal living of a very high standard in a safe environment.

The project is supported by trained staff five days and five evenings a week with an out of hours phone link to our 24 hour service.

The project has a sophisticated alarm CCTV security system, linked to the domestic violence services and emergency services.

How to apply

Your client or yourself must fit our criteria and a full assessment will be completed. You can telephone your referral or request a referral form on **01332 346477**. If you need to assess whether your client suits our criteria we can provide further information in detail, but in summary:

Your client: –

- Must be fleeing domestic violence or be threatened with domestic violence
- Be homeless or in need of housing
- Have mental health issues and / or drug or alcohol problems

Who we cannot accommodate: –

- Women with male children over the age of 15
- Women fleeing within a three mile radius of the project
- Women homeless for other reasons

Tenure

The accommodation will be on a license basis and engagement with support is required. You will need to make a contribution towards the running of the project each week from your benefits.

The rest of your rent is paid by Housing Benefit and Supporting People.

There are certain rules: –

- The property is a safe house therefore you cannot have friends or family to visit
- No male visitors under any circumstances
- You must accept the house rules given on your licence

Support

Each resident has an individual support plan and named worker. We can provide you with emergency food and clothes upon your arrival. You do not need furniture or bedding as we provide this.

We have counsellors available and also work closely with other agencies such as the Police, Social Services, Mental Health Services, Drug and Alcohol Treatment Services.

Student placements

We have student social workers attending placement within our services. From time to time they will attend support sessions and activities. You will be introduced and your permission will be sought before you are allocated a student worker.

Resettlement

When you have secured a tenancy in the community we can provide support to help you settle in your tenancy and set up the services you may need to help sustain your tenancy. We will provide help with services like setting up utility bills and budgeting.

